



Lisa S. Smith

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## Summary

Lisa is looking for full-time employment at a company that is open to change. I am currently seeking new ways to use my skills. I like to serve and help.

She is detail-oriented, a critical thinker, a problem solver, and tech-savvy. Can work with a group and independently. She knows how to prioritize important projects and get stuff done. She has over 25 years of working experience.

## Skills

Detail-oriented, a critical thinker, a problem solver, and tech-savvy. Can work with a group and independently. She knows how to prioritize important projects and get stuff done. She has 25 years of working experience.

## Experience

### **DIVER - UBER - FEBRUARY 2024 - PRESENT**

100 5-Star Rating within 30 days. Excellent customer service when driving customers to their destination.

### **DASHER - DOORDASH - JANUARY 2023 - OCTOBER 2023**

Excellent customer service when delivering food independently, self-time management, 4.87 Rating, Top Dasher every month.

### **HOUSE OPENER - H.O.M.E HELPING OUT MUSIC EVOLVE - MARCH 2022 - DECEMBER 2022**

House duties include greeting guests at the front, scheduling tracking for room rentals, making coffee, cleaning, updating supplies for bathrooms and common areas, and Inventory of equipment.

## Professional History

### **LISA SHEA DESIGN - UI/UX DESIGNER - JANUARY 2013 - JANUARY 2020**

Freelance UX designers, delivery of UX artifacts, and Front-end development to build new user features. Analyzing data and tracking users' documents.

### **NCONTRACTS - PRODUCT DESIGNER - AUGUST 2019 - JANUARY 2022**

Worked in a team environment with designers, product managers, and developers to build new user features. Analyzing data and tracking users' documents.

### **STATE OF TENNESSEE - USER EXPERIENCE DESIGNER - AUGUST 2017 - AUGUST 2019**

Conducted user interviews and built easy-to-use products/services with effective wire-framing and prototyping.

## Education

**NN/g UX Certified** - (UX) Certificate - 2023

**Austin Peay State University** - BFA - Graphic Design